Thank you for your purchase. We hope that you are satisfied with your new Andrew James product.

To fully and safely enjoy the benefits of your new product, please read the manual fully before use and keep safe for future reference.
Safety Information

When using any electrical appliance, basic safety precautions should always be followed, including the following:

- This appliance is intended for indoor, household use. Unintended use or operation may result in personal injury, damage to property or damage to the appliance that will void the warranty.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision and/or instruction concerning safe use of the appliance and the understanding of hazards. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 years old and supervised.

- Keep the appliance and its cord out of reach of children less than 8 years old.

- Never handle or operate any appliance with wet or moist hands.

- Do not immerse appliance, cord or plug in water or other liquids. Take care whilst cleaning.

- If the appliance has fallen in water do not reach for it, immediately switch the appliance off at the mains and unplug it.

- Ensure that the cord is not in a position where it can be pulled or tripped over accidentally. Never use the cord to carry or pull the appliance. Do not let the cord hang over the edge of a table or counter.

- Keep the cord away from heated surfaces.

- Do not use the appliance if it has malfunctioned, been dropped or damaged in anyway. If the unit has been damaged take the unit for examination and/or repair by an authorised service agent.

- Do not attempt to open the appliance, repair or modify the appliance, use the appliance for unintended applications or use accessory attachments not recommended by the manufacturer.
Failure to follow these instructions may result in fire, electrical shock, or risk of injury to persons.

- Do not place the appliance near a naked flame, hot gas or electric burners, or any appliances generating heat.
- Always remove the plug safely from the socket after use. Do not pull from the cord.

**Appliance Specific Safety Instructions**

- This appliance generates heat. Please take adequate protections against the risk of burns, scalds, fires or other damage caused by heat.
- Never use the appliance without sufficient water in it, or allow it to boil dry.
- Always operate this appliance with a suitable container placed below the dispensing nozzle.
- Do not place this appliance on or near any gas or electric burner or inside a heated oven.

**Before First Use**

1. Check that the water drain screw on the base is tightened.
2. Prepare and fit the purify filter
3. Fill the tank with cold water.
4. Hold the lock button to unlock the control screen.
5. Set the unit at 0 degrees celcius and 000 volume, press the OK button and dispense 2 litres of cold water.
6. Set the unit at 100 degrees celcius and 000 volume, press the OK button and run until a further 1 litre of water is dispensed.
7. The unit is now cleaned and calibrated ready for use.
8. Caution – steam is vented into the water tank, be aware of hot surfaces when refilling the tank.
9. In the locked condition the product is in standby mode to maintain the calibration settings. If the power is disconnected, repeat the calibration procedure
How to Use

1. Fill the water tank in between the minimum and the maximum level. When water is added to the dispenser, it is filtered through the Strix Filter and so doesn’t immediately appear in the water window.

2. Place your cup on the removable water tray, and make sure it aligns with the spout.

3. Plug the appliance in at the socket and make sure it’s on.

4. Press and hold the LOCK button for three to five seconds to unlock the device.

5. Press the TEMP button to select the desired water temperature. The temperature goes up in the following increments: 0 (room temp) 45/55/65/75/85/100.

Press the VOLUME button to chose the amount of water to be dispensed. The volume goes in the following ML increments: 100/200/300/000 (the water will flow continuously).

7. Press the OK button to begin the operation. If you have selected 000, press the OK button a second time to cancel the operation.

8. When the drip tray is full, lift it away from the appliance body and empty it.

Please note: If you get an E7 error message it means you have run out of water. Simply refill the reservoir to remove it.

This appliance has a memory function. To automatically use the previous settings after the water has finished dispensing, unlock the appliance and press the OK button once. If you unplug the Purify Hot and Cold Water Dispenser from the wall, the memory function will not work.

Changing the Universal Filter

The filter has a 150L life span, which is around 4-6 weeks of normal use. Store your replacement filters in a cool place, away from direct sunlight and heat.

1. Remove the filter from the packaging. There may be small black carbon particles in the bag or on the filter, this is normal.

2. Soak the filter upright in water for 10 minutes.

3. Rinse the filter under running water for 10 seconds.

4. Place the filter into the water dispenser. It is now ready to use.

Please note: you can use this product without the filter.
Cleaning and Maintenance

- Always switch off the appliance and allow it to cool completely before cleaning.
- Do not immerse this appliance in any liquid as this will damage it.
- The thermostat has a manual reset function. To use this, press the reset button on the main housing.

To ensure your Hot Water Dispenser works as efficiently as possible, it’s important that you descale it regularly. The harder your water, the more regularly it will need to be descaled. It’s recommended that you do this once a month. This can be done by following the instructions below.

**CAUTION** - Remove the Purify Filter before descaling. The Purify Filter must be replaced if it is in contact with descaling solution.

- You can use white vinegar or shop bought descaler to descale your Hot Water Dispenser.

1. If you are using vinegar, use one cup of vinegar to one cup of water and follow steps 3 to 6 below. With shop bought descaler, follow the instructions on the packet.
2. Pour at least 1 litre of the solution into the appliance’s water tank,
3. Set the unit at 0 degrees celcius and 000 volume, press the OK button and dispense 300ml (one cup full) of solution which can be returned to the water tank.
4. Allow the product to stand for 15 minutes.
5. Repeat step 4 for a further 2 cycles.
6. Set the unit at 0 degrees celcius and 000 volume, press the OK button and Run the water through the appliance until the tank is empty.
7. Fit the Purify filter and fill the water tank. To finish, rinse the appliance and repeat step 7 once more to ensure fully descaled.

After cleaning, open the drainage stopper on the underside of the base and empty out the waste water. Replace the drainage stopper and secure before using the appliance again.

**Note:** Descaler can be bought from all good supermarkets.
UK and EU Guarantee

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as proof of purchase date so it is imperative that you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic use only and is not for commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired/replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days. For our returns policy please go to:

www.andrewjamesworldwide.com

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.

Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.

Electrical Information

Always ensure the voltage on the rating label corresponds to the power supply where the product is being used.

WARNING! This product must be connected to an earthed electrical power supply. The green/yellow conductor in the supply cord must be connected to the Earth terminal in the plug. The power supply must have an Earth connection.

Precautions should be followed for safe cable management and connection to the power supply.

If a new mains plug needs to be fitted follow the fitting instructions supplied with good quality BS1363A plugs. If in doubt consult a qualified electrician or appliance repair agent.

Recommended fuse: 13A

If an extension cable is required, it must have an earth conductor. To avoid overheating the extension cable should be rated no less than 13A and be fully
unwound before use.
Do not attempt to modify electrical plugs or sockets or attempt to make an alternative connection to the electrical supply.

1. Safely dispose of the old plug.

2. Connect the brown lead to the live terminal “L” in the new plug.

3. Connect the blue lead to the neutral “N” terminal.

4. Connect the green/yellow lead to the earth “E” terminal.

### Disposal of the Appliance

#### Waste Electrical & Electronic Equipment (WEEE) Waste & Recycling

#### Disposal of Electrical and Electronic Waste

Non-household waste. This product must not be disposed of together with ordinary household waste.

Separate collection of used products, batteries and packaging allows the recovery and recycling of materials. Re-use of materials helps prevent environmental pollution and reduces the demand for raw materials.

Local authorities, retailers and collection organisations may provide for separate collection of electrical products, batteries and packaging.

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### Contact Details

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