

# andrew James

## Cafetiere Set



Thank you for your purchase. We hope that you are satisfied with your new Andrew James product.

To fully and safely enjoy the benefits of your new product, please read the manual fully before use and keep safe for future reference.

## Care Instructions

- Caution: Hot surfaces
- This appliance is dishwasher safe.
- Rinse and dry the product thoroughly before use.
- Do not use abrasive cleaners or cleaning utensils that may cause damage to your Cafetiere Set.
- Always take care when pouring hot coffee and handling the hot cafetière.

## Using The French Coffee Press



1. Remove the plunger from the insulated French coffee press and add 1-2 tbsps of coarsely ground coffee per 1 cup. Adjust coffee amount to taste preference.



2. For best results, add boiling water to the French press until 3/4 full and stir the coffee with long handled spoon. **Tip:** For extra hot coffee, add boiling or near-boiling water to the French Press before use. Allow to sit for 2-3 minutes and pour it out before adding the coffee grounds to the pot.



3. Gently place the plunger on top of the pot and steadily press the plunger down. There will be a slight resistance.



4. Pour and enjoy the rich and robust taste of the French press coffee.

## UK and EU Guarantee

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as proof of purchase date so it is imperative that you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic not commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs

to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired/replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days. For our returns policy please go to [www.andrewjamesworldwide.com](http://www.andrewjamesworldwide.com)

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.

Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.



## Contact Details

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