

andrew James

Chocolate Shaker



Please read the manual fully before using the appliance and keep the manual safe for future reference.



@andrewjamesltd

UK and EU Guarantee

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as proof of purchase date so it is imperative that you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic not commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired/replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days. For our returns policy please go to www.andrewjamesworldwide.com

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.

Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.

Contact Details

Andrew James UK LTD
Unit 1
P C Henderson Premises
Bowburn North Industrial Estate
Bowburn
Co Durham
DH6 5NG

Customer Service / Technical Support- Telephone 0844 335 8464
(Monday – Friday 9am –8pm)
(Saturday – 9am -5pm)
(Sunday – 9am –5pm)

Customer Service/ Technical Support Email:
customerservices@andrewjamesworldwide.com
Website: www.andrewjamesworldwide.com

Copyright Andrew James

Website : www.andrewjamesworldwide.com

Kundenservice / Technischer Support: Telefon 0044 191 377 8358

(Montag - Freitag 10Uhr – 21Uhr)

(Samstag 10Uhr – 18Uhr)

(Sonntag 10Uhr – 18Uhr)

Customer Service/ Technical Support Email: customerservices@andrewjamesworldwide.com

Website: www.andrewjamesworldwide.com

Copyright Andrew James

Assistance technique/Cientele: Tel: +441913778358

(Lundi - Vendredi 9am-8pm)

(Samedi -9am-5pm)

(Dimanche-9am-5pm)

Assistance Cientele Email: customerservices@andrewjamesworldwide.com

Assistance Technique Email: techsupport@andrewjamesworldwide.com

Website : www.andrewjamesworldwide.com

Copyright Andrew