Please read the manual fully before using the appliance and keep the manual safe for future reference.
Safety instructions

When using any electrical appliance, basic safety precautions should always be followed including:

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years old.

- Always ensure the voltage on the rating label corresponds to the voltage in your home.

- Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by a qualified electrician or a service repair centre. If in doubt please contact our customer service team.

- The appliance is intended for domestic use only. Industrial or commercial use will void the guarantee. The supplier cannot be held responsible for injury or damage if the appliance has been used for anything other than its intended use.

- Incorrect operation and use can damage the appliance and cause injury to the user.

- Do not use the appliance if it has been dropped or damaged in any way. If the
unit has been damaged take the unit for examination and or repair by an authorised service agent.

- Do not immerse or expose the motor assembly, plug or the power cord in water or any other liquid for any reason.

- If the supply cord is damaged, it must be replaced by the manufacturer or by someone who is suitably qualified to avoid a potential hazard.

- Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled or tripped over accidentally.

- Do not allow the cord to touch hot surfaces and do not place the cord near hot gas, electric burners or in a heated oven.

- Use of an extension cord with this appliance is not recommended. However if it is necessary to use an extension cord, ensure that the extension cord is equal to or greater than the power consumption of the appliance to avoid overheating of the appliance and extension cord. Do not use any other appliance on the extension cord. Do not place the extension cord in a position where it can be pulled on by children or animals or be tripped over.

- Always operate the appliance on a smooth, even and stable surface. Do not place the unit on a hot surface.

- Always remove the plug of the appliance safely. Do not pull on the appliances cord to remove the appliance plug from the electrical socket.

- Never handle or operate the appliance with wet hands.

- Remove all plastic packaging and discard immediately.
Appliance specific safety instructions

- Only use the appliance on a flat, level and stable surface.
- Remove all the packaging material and discard of it immediately. Keep the cardboard box only.
- If you wish to stop the operation at any point, remove the milk frother jug from the base of the appliance.

- After the appliance has finished operating, allow the appliance to cool before cleaning and storage.
- Remove the plug from the electrical power supply immediately after use.

Appliance Components Illustration
**Before first time use**

- Fully clean the inside of the appliance with a damp cloth.
- Ensure that the appliance and the base are connected correctly.

**Operating the appliance**

**Cold frothed milk**

1. Make sure the whisk is inserted into the appliance and that you have filled it up to the lower maximum level.
2. Plug the appliance into the wall socket, a beep sound will signal that it is turned on.
3. Place the lid on the appliance and hold the operation button for three seconds, the operation button will turn blue to indicate that it is on the cold froth milk setting.
4. The milk frother will now froth the milk and stop automatically after the process has finished.
5. Remove the lid of the appliance and spoon the frothed milk out of the jug.

**Hot frothed milk**

1. Make sure the whisk is inserted into the appliance and that you have filled it up to the lower maximum level.
2. Plug the appliance into the wall socket, a beep sound will signal that it is turned on.
3. Place the lid on the appliance and press the operation button, the operation button will turn red to indicate that it is on the hot froth milk setting.
4. The milk frother will now froth the milk and stop automatically after the process has finished.
5. Remove the lid of the appliance and remove the frothed milk with a spoon.

**Note:** The hot foamed milk will be around 62-72°C.

**Warm milk**

1. Make sure the whisk is inserted into the appliance and that you have filled it up to the higher maximum level.
2. Place the lid on the appliance and quickly press the operation button twice, the operation button will turn red to indicate that it is on the hot milk setting.
3. The milk frother will now warm the milk and stop automatically after the process has finished.
4. Remove the lid of the appliance and pour out the hot milk, always holding the milk jug by the handle.

**Frother attachment**

- Securely fit the milk frother attachment to the shaft at the bottom of the jug.
- Ensure the attachment is correctly fitted before use.
- To remove the attachment, completely remove it from the shaft.

**Tips**

- For optimum results use milk 3.5% fat content.
- Using this setting with the whisk attachment will result in a small amount of frothing. You can remove the whisk attachment for plain, warmed, milk.
- After using the milk frother to warm liquids, the appliance takes approximately 9 minutes to cool down. During this period the milk frother will be unable to function.
- You can reduce this “cooling” period by adding cold water to the appliance.
- For optimum results use milk 3.5% fat content.

**Cleaning the appliance**

- Unplug the appliance before cleaning it.
- Remove the attachment from the base of the appliance.
- Allow a cooling period to occur before cleaning the appliance.
- Clean the milk frother jug with a damp wet cloth and normal detergent or water.
- Do not use a wire brush or metal scouring pads with a soft damp cloth.
- Never immerse the base of the appliance in water or any liquid for any reason.
- Clean the base of the appliance with a dry cloth.
**Troubleshooting**

| Milk doesn't froth.                                                                                           | • Ensure the appliance is switched on.  
|                                                                                                                  | • The operation button should be red.  
|                                                                                                                  | • Make sure the milk frother is filled up to the maximum mark.  
|                                                                                                                  | • The mains socket is defective – return to a service centre or contact our customer services team.  
| The appliance will not switch on.                                                                               | • Not correctly installed.  
|                                                                                                                  | • Appliance needs to be serviced – contact our customer service team.  

**UK and EU Guarantee**

Your new Andrew James product comes with a 24 month guarantee and a 2 year fixed warranty, effective from receipt confirmation. Your receipt or order number is required as proof of purchase date so it is imperative that you keep it safe. This guarantee only applies if the item has been used solely for the use intended, and all instructions have been followed accordingly. Please note this product is only for domestic use only and is not for commercial use.

Abuse of your product will invalidate the guarantee. Returned goods can only be accepted if repackaged properly within the original colour product box, and presented with the original receipt of sale/order number. This does not affect your statutory rights.

Returned products must be cleaned and returned to us in as close to delivery condition as possible.

If your product develops a problem within the first 12 months of the fixed warranty, we will pay all shipping costs to have it returned to us. After 12 months the customer will be liable for the cost of returning the product to us. We will then pay to have the repaired/replaced item shipped back to the customer.

If you wish to return your item for a full refund, you have the right to do so within the first 7 days, however we will deduct the cost of shipping from the value of the refund.

Customers are responsible for any taxes applied to our products when they are shipped outside of the EU.

All of our prices are inclusive of VAT.
Once a product has been returned to us, we will aim to repair or replace it within 30 days of receipt.

The guarantee does not cover any defect arising from improper use, damage, build-up of lime scale or repair attempts made by third-parties. Also, the guarantee does not cover normal wear and tear of individual parts.

**Electrical Information**

Always ensure the voltage on the rating label corresponds to the power supply where the product is being used.

**WARNING!** This product must be connected to an earthed electrical power supply. The green/yellow conductor in the supply cord must be connected to the Earth terminal in the plug. The power supply must have an Earth connection.

Precautions should be followed for safe cable management and connection to the power supply

If a new mains plug needs to be fitted follow the fitting instructions supplied with good quality BS1363A plugs. If in doubt consult a qualified electrician or appliance repair agent.

- Safely dispose of the old plug.
- Connect the brown lead to the live terminal “L” in the new plug.
- Connect the blue lead to the neutral “N” terminal.
- Connect the green/yellow lead to the earth “E” terminal.

Recommended fuse: 3A.

If an extension cable is required, it must have an earth conductor. To avoid overheating the extension cable should be rated no less than 3A and be fully unwound before use.

Do not attempt to modify electrical plugs or sockets or attempt to make an alternative connection to the electrical supply.

**Disposal of the appliance**

**Waste Electrical & Electronic Equipment (WEEE) Waste & Recycling**

**Disposal of Electrical and Electronic Waste**

Non-household waste. This product must not be disposed of together with ordinary household waste.

Separate collection of used products, batteries and packaging allows the recovery and recycling of materials. Re-use of materials helps prevent environmental pollution and reduces the demand for raw materials.

Local authorities, retailers and collection organisations may provide for separate collection of electrical products, batteries and packaging.
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